



Since 1949

# Certified Carpet™

[www.certifiedcarpet.com](http://www.certifiedcarpet.com)

## Six Month "Spot & Spill" Warranty

Applies to our Platinum & Gold Services

Here's how the "Spot & Spill" warranty works on our Platinum and Gold Services:

### Once there is a spill:

- 1.** Immediately "Blot" the spill with a dry sponge or dry white cotton towel to clean up the initial spill before it dries.
- 2.** Apply your Capture product and let it set for at least one hour. (Your Certified Carpet technician has left you a complimentary sample.)
- 3.** Then, vacuum up spot and Capture product. Make sure your vacuum bag and/or filter are cleaned out for best extraction.

This should remove the spot.

However, if for some reason you do not have success, call us and we will be happy to come out and attempt to professionally remove the spot under warranty.

### Animal Stains or Pet "Accidents":

Because of the acidic nature of pet urine, your carpet may be permanently stained. Some dyes can change color as soon as urine comes in contact with them. Therefore it is imperative that the pet "accident" be addressed with the above steps immediately or a permanent stain will occur.

Thank you for your business.  
Certified Carpet Textile Specialist

## The complete cleaning and flooring center for home and office.

- Carpet & Furniture Cleaning • New Flooring Sales, Installation & Repair
- Carpet • Vinyl • Pergo • Hardwood • Ceramic Tile • Oriental & Area Rugs
- Mats • Dust Mops • Tile and Grout Cleaning

717.394.3731 • 800.479.9258 • Fax 717.394.3101

[www.certifiedcarpet.com](http://www.certifiedcarpet.com)

HIC PA024067

• **Flooring** • **Cleaning** • **Entrance Mats**

*"When It's Certified,™ You're Satisfied!"*

